

# Shaftesbury Medical Centre

## Minutes from Patient Group Meeting on Wednesday 5<sup>th</sup> November at 5:30pm

### Present:

Practice Staff: Dr Musa (Chair), Alpna Chavda (Practice manager)

Patient Representatives: Micheal Rabbett, Brian Walker (BW), Mr Robert Fear, Jaswant Golhil (JG), Soraya Monib (SM), Mathew Biggs (MB) N Hamlin (NH) A Hamlin (AH) Sardha Patel (SP) Richad Laughton (RL)

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### **1. Welcome and Introductions**

Dr Musa welcomed patients and staff for attending. Introductions were made. Dr Musa outlined the purpose of the meeting was to inform everyone that the Shaftesbury Medical Centre is merging with Roxbourne Medical Centre. After a lot of thinking about the future and moving forward, at present the practice has reached full capacity with the present list size. The property lease is coming to an end in August 2015 and provisions have to be made.

After discussion patient feedback was mixed both positive and negative but overall patients were really positive and appreciated that they were informed and updated with the changes to come.

Dr Musa offered patients the option of having the next PPG meeting at Roxbourne Medical Centre so that patients will be able to get familiarised with the premises. Members of the group agreed that would be good idea.

Dr Musa thanked all for coming and summarised that there will be further PPG meetings with further updates.

Venue and time to be confirmed.